

4th April 2013
The Ripple Effect
Attention; Mr and Mrs L Gerke.

Dear Louis and Caroline,

Sunwa – “Celebration” Feb 2013

I would like to take this opportunity to thank both of you for not only arranging a wonderful venue for us but also running the entire conference.

Your input and suggestions as to the content of the conference just made it so relevant to the objective we set ourselves to achieve.

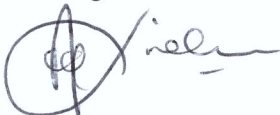
I personally appreciated the finer detail, as arranged by Caroline and ensuring that everything turned out as planned at the venue. It certainly relieved me of that responsibility.

As you know so well we have “contracted “ with yourselves on several occasions in the past and there is always an expectation that you will once again exceed the agreed requirements - and we have never been let down.

The care and follow up you did after the sales training course attended by Thabo and Samke some while ago was quite surprising as that is not the norm from past experience when dealing with other training companies.

I sincerely hope that our performance in 2013 will permit us having another successful “celebration” to be arranged and managed by you for us.

Kind Regards



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