

Club Travel

MEMBER

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8th September 2008

To whom it may concern

The Ripple Effect

I confirm that Club Travel has dealt with The Ripple Effect since February 2008, during which time they have provided our business with two excellent training programmes, Presentation Skills 101 and the Managers Development Programme.

The Presentation Skills course gave us the opportunity to reflect on our current presentations, develop new skills, practice and receive feedback on technique. I have previously attended presentation courses that were more conventional in approach whereas Presentation Skills 101 really inspired the attendees to be innovative and dynamic when constructing and delivering presentations.

In August 2008, Club Travel completed the Managers Development Programme that was delivered over 7 months, 1 morning per month. It was this approach that made us decide to go with this specific management course. Our entire Management team attended and so much of the course was incorporated into our day to day operations from the very first session! This is a change from most training courses where people attend a course, return motivated but never actually put what they learnt into practice. Running the programme over 7 months, made it possible to integrate principles learnt into the workplace on a monthly basis. It was also a wonderful opportunity for the Management team to meet regularly!

Louis Gerke's approach to training is refreshing, he involves all the delegates and inspires by planting the seeds of continuous improvement!

I can confidently recommend The Ripple Effect as a beneficial investment to any company's learning and development programme.

Yours faithfully,

Claire Rushworth

Training Consultant

With effect from 01 August 2007, the shareholding of Club Travel changed to accommodate the investment from The Thebe Tourism Group. Our Company details are now as follows: CLUB TRAVEL SA (PTY) LTD / REG. NO. 004/021 286/07 / VAT NO. 4870215755 Directors: WM Gaynor GM Mulder CA van Niekerk JL Ramathesele B Hendricks & Morley