

19 September 2011

TO WHOM IT MAY CONCERN

Letter of reference – the Ripple Effect

Our management team has recently completed the Ripple Effect MDP1 program. All ten team members found the course of great value, and have gained valuable insights, lessons and techniques that can be applied in both their business and personal lives. The team now interacts in a far more constructive and mature way, applying the powerful principles set out in the MDP training. I believe that any company management team would benefit from the MDP training – particularly those that are willing to learn and break bad habits for new, more effective behaviours.

Louis Gerke was an excellent facilitator who keeps the workshops running effectively, and is not afraid of addressing important but sensitive issues to drive positive change.

We have seen a definite return on investment and have run the program at other regional offices as a result.



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